

COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE	
Sustainable Timbers Tasmania	nia 18-Apr-23 Survei		

Client Details

Scope of Certification	Procurement and sale of plantation and native forest woodchips for export. Physical separation method.					
Certificate Number	PEFC 693186	Expiry date	27.06.2028			
SMO/s	3608810	ABN/ACN	91 628 769 359			
Applicable Standard/s	PEFC ST 2002:2020					
Site Name/s	Head Office (Hobart) and Bell Bay	Assessment method:	On-site Assessment			
Location Reference	FOREST-0047483115-001	No of employees (FTE)	4			
Site Address/es	Level 99, Bathurst Street, Hobart	Level 99, Bathurst Street, Hobart, TAS., 7000.				
Client Representative						
Product group/s	Woodchips, roundwood and sawr	timber products				
Annual Turnover (\$)		Notification Fee Category	Large			
RW Logo Identifier	RW/1-31-324	PEFC Logo Identifier	PEFC/21-31-324			
Assessor Details						
Assessor		Role	Lead Assessor			
Witness/Observer	NA					

Objective and Scope of Audit

Objective:	Verify conformance with the nominated Standard.	
Scope of audit:	Procurement and sale of plantation and native forest woodchips for export. Physical separation method.	
Criteria:	PEFC ST 2002:2020	
Recommendation:	Certification continued	

Executive Summary

This report presents the findings from a Surveillance assessment of Sustainable Timber Tasmania's (STT) Chain of Custody management system processes, against requirements of the PEFC ST 2002:2020 Standard.

The audit was conducted onsite and included interviews with:

- STT personnel, and inspection of documents and records at the organisation's Head Office in Hobart.
- Forest operations Contractors responsible for Harvesting trees and Transporting logs to market.

STT continues to operate a Chain of Custody system with 100% certified inputs that follows the Physical Separation Method.

Key STT management system processes including internal audit and management review are being implemented effectively. There were no non-conformances from the previous assessment and there are no new non-conformances identified at this assessment.



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE	
Sustainable Timbers Tasmania	nia 18-Apr-23 Survei		

This Surveillance assessment has confirmed the management system continues to meet requirements of the nominated Standard and supports a recommendation for continuing certification to PEFC ST 2002-2020.

Audit Particip	ants			
Name	Position	Entry Meeting	Exit Meeting	Int.
				\boxtimes

Summary of Findings and Actions

Major and Minor non-conformances identified during the previous assessment				
Reference Verification of actions taken.				
	(Delete table or rows if not applicable)	Choose an item.		
		Choose an item.		
		Choose an item.		

Observations identified during this assessment			
Reference Findings			
	(Delete table or rows if not applicable)		

Minor non-conformances identified during this assessment				
Reference Statement of non-conformance Status				
	(Delete table or rows if not applicable)	Choose an item.		
		Choose an item.		

Major non-conformances identified during this assessment		
Reference	Statement of non-conformance	Status



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE	
Sustainable Timbers Tasmania	18-Apr-23	Surveillance	

(Delete table or rows if not applicable)	Choose an item.
	Choose an item.

Next Visit Plan

Next Visit Pla	n				
Audit type	Surveillance	Duration	1 day	Date	24-Apr-24



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE
Sustainable Timbers Tasmania	18-Apr-23	Surveillance

Audit Findings.

4.1 General Requirements

Ref:	Assessment criteria	Yes	No	N/A
4.1.1 (5.1.3, 8.1)	Is the organisation operating a management system in accordance with the requirements of this Standard, to ensure correct implementation and maintenance of the PEFC chain of custody processes?	×		
0.1)	Is the management system appropriate to the type, range and volume of work performed, and cover outsourced activities relevant for the organisation's chain of custody (and all sites in the case of multi-site organisations)?	×		
4.1.2	Scope Has the organisation defined the scope of its PEFC chain of custody by specifying the PEFC product groups for which the requirements of the PEFC chain of custody are implemented?			
4.1.3	Can the organisation demonstrate that it only makes PEFC claims and PEFC related statements that are correct to the best of its knowledge and covered by its PEFC chain of custody?	×		

Objective evidence:

- STT Woodchip Operations, Chain of Custody Procedure, 08.2022, v7
- STT Chain of Custody Procedure, 10.2020, v4.1
- · STT Sales Invoices, available at Head Office

Comments:

Scope of the STT Chain of Custody management system is described in the organisation's Chain of Custody Procedure. STT Sales invoice documents include required information.

STT's Chain of Custody Procedure meets current requirements.

Assessment conclusion:

Compliant: The company is fully compliant with the requirements of the Standard.

4.2 Documented procedures

Ref:	Assessment criteria	Yes	No	N/A
4.2.1 (8.3,	Has the organisation established documented procedures for its PEFC chain of custody?			
(8.3, 8.4)	Do the documented procedures include at least the following elements: a) a description of responsibilities and authorities relating to the PEFC chain of custody?	⊠ <mark>.</mark>		
	b) a description of the raw material flow/s within the production/trading process(es), including definition of product groups?			
	c) procedures for PEFC chain of custody process(es) covering all requirements of this standard, including:			



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE
Sustainable Timbers Tasmania	18-Apr-23	Surveillance

i. identification of material categories		
 ii. physical separation of PEFC certified material, PEFC controlled sources material and other material 		
 iii. definition of product groups, calculation of certified content, management of credit accounts, transfer to outputs (for organisations applying percentage or credit method) 		
iv. sale/transfer of products and PEFC claims, including documentation in which PEFC claims are made, and other on- and off-product trademark use		
v. record keeping		
vi. internal audits and non-conformity control	×	
vii. the Due Diligence System		
viii. complaints resolution processes		
ix. outsourcing		

- STT Woodchip Operations, Chain of Custody Procedure, 08.2022, v7
- STT Chain of Custody Procedure, 10.2020, v4.1
- STT Internal Audit Procedure, 11.2018, v7
- STT Internal Audit Schedule, 2022/2023
- Chain of Custody records sighted on Sharepoint, 2023-03 V2302, 20.03.2023, Statement of Facts, 20.03.2023, signed by Master.
- STT Management Review Procedure, 12.2017
- STT Management Review records, 12.08.2022, Agenda item 'Woodchip Chain of Custody', Minutes

Comments:

STT's Chain of Custody Procedure describes the organisation's Chain of Custody management system processes that include scheme-specific processes. The procedure also references processes which are managed at a corporate level, and include Internal Audit and Management Review. Internal audit processes and audits are described in the STT Internal Audit Schedule 2022/2023.

Audits have been undertaken as described in the schedule, and no Chain of Custody non-conformances have been identified / described.

Management Review is consistent with requirements.

Records are readily accessible on the Google Shared Drive.

STT's Internal Audit Procedure and Management Review Procedure have not been reviewed recently.

Assessment conclusion:

Compliant: The company is fully compliant with the requirements of the Standard.



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE
Sustainable Timbers Tasmania	18-Apr-23	Surveillance

4.3 Responsibilities and authorities

Ref:	Assessment criteria	Yes	No	N/A
4.3.1.1	Policy			
(8.2.1.1)	Has the organisation's management defined and documented its commitment to implement and maintain the chain of custody requirements in accordance with this standard?			
	Is the organisation's commitment available to the organisation's personnel, suppliers, customers, and other interested parties?			
4.3.1.2	Authorised representative			
(8.2.2)	Has the organisation's management appointed a member of the management who, irrespective of other responsibilities, has overall responsibility and authority for the organisation's PEFC chain of custody?			
4.3.2	Has the organisation identified the personnel performing activities for the implementation and maintenance of its PEFC chain of custody and established personnel responsibilities and authorities for the implementation of the procedures 4.2.1 c) i-viii.?			

Objective evidence:

- STT Chain of Custody Policy, 07.2020, unchanged
- STT Woodchip Operations, Chain of Custody Procedure, 08.2022, v7
- STT Chain of Custody Procedure, 10.2020, v4.1
- STT website <u>www.sttas.com.au</u> holds its Chain of Custody Policy.

Comments:

STT Chain of Custody Policy is available publicly on its website www.sttas.com.au and includes a commitment to 'demonstrating that products provided to customers originate from sustainably managed forests', known as 'maintaining chain of custody'.

STT's Business Development Manager has responsibility for the implementation and maintenance of the organisation's Chain of Custody system, and other roles and responsibilities are described. They include responsibilities for Contractors who harvest trees and transport log products from forest to mill.

Assessment conclusion:

Compliant: The company is fully compliant with the requirements of the Standard.

4.4 Record keeping

Ref:	Assessment criteria	Yes	No	N/A
4.4.1 (8,4)	In order to provide evidence of conformity with the requirements of this standard, has the organisation established and maintained at least the following records relating to the product groups covered by its PEFC chain of custody?			
	 a) Records of all suppliers of input material delivered with a PEFC claim, including evidence of the suppliers' PEFC certified status. 			



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE
Sustainable Timbers Tasmania	18-Apr-23	Surveillance

	 b) Records of all input material, including PEFC claims and documents associated to the delivery of the input material, and for recycled input material, information demonstrating that the definition of recycled material is met. 		
Ne.	 c) Records of calculation of the certified content, transfer of the percentage to output products and management of the credit account, as applicable. 		
1.7	 d) Records of all products sold/transferred, including PEFC claims and documents associated to the delivery of the output products. 		
	 e) Records of the Due Diligence System, including records of risk assessments and significant risk supplies management, as applicable. 		
H	 f) Records of internal audits, periodic chain of custody review, non-conformities and corrective actions. 		
	g) Records on complaints and their resolution.		
4.4.2	Are records maintained for a minimum period of five years?		

- STT Chain of Custody Procedure, 10.2020, v4.1
- Internal Audit Report, 22.06.2022
- STT Management Review, 12.08.2022

Comments:

STT records are maintained electronically. STT's Internal Audits are used to evaluate compliance with requirements, and outcomes from Internal Audits are then reviewed at Management Review (refer previous comment). There were no Chain of Custody non-conformances identified by the audit on 22.06.2022; this was confirmed at Management Review on 12.08.2022.

STT's Chain of Custody system operates on 100% certified input, and follows the Physical Separation Method; all input material is from certified suppliers who have been previously assessed.

No complaints have been recorded associated with the STT's implementation of its Chain of Custody management system (Refer 4.7).

Assessment conclusion:

Compliant: The company is fully compliant with the requirements of the Standard.

4.5 Resource management

Ref:	Assessment criteria	Yes	No	N/A
4.5.1 (8.5.1)	Human resources / personnel Has the organisation ensured and demonstrated that all personnel performing activities affecting the implementation and maintenance of its PEFC chain of custody are competent on the basis of appropriate training, education, skills and experience?	×	0	
4.5.2 (8.5.2)	Technical facilities Has the organisation identified, provided and maintained the infrastructure and technical facilities needed for effective implementation and maintenance of its PEFC chain of custody with the requirements of this standard?	×		



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE
Sustainable Timbers Tasmania	18-Apr-23	Surveillance

- STT Woodchip Operations, Chain of Custody Procedure, 08.2022, v7
- STT Chain of Custody Procedure, 10.2020, v4.1

Comments:

STT demonstrated it has provided resources necessary to develop, implement and maintain the organisation's Chain of Custody management system. These resources include internally, the Business Development Manager, Sustainability Manager and STT's field operations management staff responsible for tree harvesting and log transport functions; and externally, Contractors associated with harvesting trees and transporting logs.

Assessment conclusion:

Compliant: The company is fully compliant with the requirements of the Standard.

4.6 Inspection and control

Ref:	Assessment criteria	Yes	No	N/A
4.6.1	Internal audit			
(8.6)	Has the organisation conducted internal audits at least annually, and prior to the initial certification audit, covering its compliance with all requirements of this standard applicable to the organisation, including activities covered by outsourcing, and established corrective and preventive measures if required?	⊠ <mark></mark>		0
4.6.2	Management review			
(8.2.1.3, 8.6.2)	Has the organisation's top management reviewed the results of the internal audits and the organisation's PEFC chain of custody at least annually?			

Objective evidence:

- STT Woodchip Operations, Chain of Custody Procedure, 08.2022, v7
- STT Chain of Custody Procedure, 10.2020, v4.1
- STT Internal Audit Procedure, 11.2018, v7
- STT Internal Audit Schedule, 2022/2023
- Internal Audit Report, 22.06.2022
- STT Management Review, 08.2022
- Chain of Custody records on Sharepoint, 2023-03 V2302, 20.03.2023, Statement of Facts, 20.03.2023, signed by Master.

Comments:

STT's Internal Audit and Management Review processes are routinely implemented and the processes are well described, governed by STT's Internal Audit Schedule and annual Management Review processes; records of these functions were available. The next Internal Audit is scheduled for 05-06.2023 and the next Management Review is scheduled for 08.2023.



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE
Sustainable Timbers Tasmania	18-Apr-23	Surveillance

Assessment conclusion:

Compliant: The company is fully compliant with the requirements of the Standard.

4.7 Complaints

Ref:	Assessment criteria	Yes	No	N/A
4.7.1 (8.3.1)	Has the organisation established procedures for dealing with complaints from suppliers, customers and other parties relating to its chain of custody, reflecting the requirements of 4.7.2 (below)?	×		
4.7.2 (8.7)	For any complaints received in writing, can the organisation demonstrate that it has: a) formally acknowledged the complaint to the complainant within ten workdays			
	b) gathered and verified all necessary information to evaluate and validate the complaint and make a decision on the complaint;			
	c) formally communicated the decision on the complaint and of the complaint handling process to the complainant; and			
	d) ensured that appropriate corrective and preventive actions are taken, if necessary?			

Objective evidence:

- STT Woodchip Operations, Chain of Custody Procedure, 08.2022, v7
- STT Chain of Custody Procedure, 10.2020, v4.1
- STT Complaint Resolution Policy, 27.05.2022
- STT Complaint Resolution Procedure, 04.2022, v3
- STT's Consultation Manager

Comments:

STT's Complaints processes are unchanged, and complaints are managed by STT's Consultation Manager process.

STT has not received any complaints relating to its Chain of Custody systems and processes, since the previous audit.

Assessment conclusion:

Compliant: The company is fully compliant with the requirements of the Standard.



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE
Sustainable Timbers Tasmania	18-Apr-23	Surveillance

4.8 Nonconformity and corrective action

Ref:	Assessment criteria	Yes	No	N/A
4.8.1 (8.4)	When a nonconformity with the requirements of this standard is identified through internal or external auditing (or any other process), has the organisation established procedures to: a) react to the nonconformity and, as applicable: i. take action to control and correct it ii. address the consequences b) evaluate the need for action to eliminate the causes of the nonconformity, in order that it does not recur or occur elsewhere, by: i reviewing the nonconformity ii determining the causes of the nonconformity iii determining if similar nonconformities exist, or could potentially occur			
	c) implement any action needed d) review the effectiveness of any corrective action taken e) make changes to the management system, if necessary?			
4.8.2	Are corrective actions appropriate to the effects of the nonconformities encountered?			
4.8.3	Has the organisation retained documented information as evidence of: a) the nature of the nonconformities and any subsequent actions taken			
	b) the results of any corrective action			

Objective evidence:

- STT Woodchip Operations, Chain of Custody Procedure, 08.2022, v7
- STT Chain of Custody Procedure, 10.2020, v4.1
- STT's Consultation Manager

Comments:

STT has not identified internally or externally, any non-conformances associated with its Chain of Custody management system and processes; and not received any complaints associated with its Chain of Custody management system and processes, since the previous audit.

Assessment conclusion:

Compliant: The company is fully compliant with the requirements of the Standard.

4.9 Outsourcing

Ref:	Assessment criteria	Yes	No	N/A
4.9.1 (8.8)	Has the organisation outsourced activities covered by its PEFC chain of custody to another entity?			



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE
Sustainable Timbers Tasmania	18-Apr-23	Surveillance

4.9.2 (8.8)	Through all stages of outsourcing the organisation is responsible for ensuring that all outsourced activities meet the requirements of this standard, including management system requirements.	IJ	
	Does the organisation have a written agreement with all entities to whom activities have been outsourced, ensuring that:		
	 a) The material/products covered by the organisation's PEFC chain of custody are physically separated from other material or products; and 		
	b) The organisation has access to the entity's site(s) for internal and external auditing of outsourced activities for conformity with the requirements of this standard?		

- STT Woodchip Operations, Chain of Custody Procedure, 08.2022, v7
- STT Chain of Custody Procedure, 10.2020, v4.1
- Contracts are held with numbers of providers:

Comments:

STT holds Contracts with these providers:

- 01.07.20219, references certified material and Chain of Custody requirements, Expires 20.06.2024.
- Other Contracts are held with

dated 30.06.2020 following the purchase by

STT's Internal Audit process did not identify gaps / non-conformances in its Outsourcing function.

Assessment conclusion:

Compliant: The company is fully compliant with the requirements of the Standard.

4.10 Social, health and safety requirements in chain of custody

Ref:	Assessment criteria	Yes	No	N/A
4.10.1 (9.2.1)	Can the organisation demonstrate its commitment to comply with the social, health and safety requirements defined in this standard?			
4.10.2 (9.2.2)	Can the organisation demonstrate that: a) workers are not prevented from associating freely, choosing their representatives and bargaining collectively with their employer:			
	b) forced labour is not used:			
	c) workers, who are under the minimum legal age, the age of 15, or the compulsory school attendance age, whichever is higher, are not used:	×		
	d) workers are not denied equal employment opportunities and treatment; and			
	e) working conditions do not endanger safety or health?			



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE
Sustainable Timbers Tasmania	18-Apr-23	Surveillance

- STT Chain of Custody Policy, 07.2020
- STT Work Health Safety and Wellbeing Policy, 02.2020
- STT Safety Manual, 04.2020, v2
- STT Safety Charter, 07.2022, v4
- STT Customer Service Charter, 05.2022, v2

Comments:

STT Chain of Custody Policy, STT Work Health Safety and Wellbeing Policy, Safety Manual, Safety Charter, and Customer Service Charter, are unchanged. Key requirements in these documents were observed implemented in STT's forest operations and Chain of Custody processes.

There are 4 STT staff directly involved in Chain of Custody management activities, and none of these are considered 'manual handling' or heavy work.

STT's Internal Audit process in 06.2022 did not identify gaps / non-conformances in its Social, Occupational Health & Safety requirements for its Chain of Custody management system.

Assessment conclusion:

Compliant: The company is fully compliant with the requirements of the Standard.

5 Identification of inputs and declaration of outputs

5.1 Identification of input material

Ref:	Assessment criteria	Yes	No	N/A
5.1.1 (4.1.1, 4.1.2)	For each delivery of material used as input for a PEFC product group, has the organisation obtained documentation with the following information from the supplier: a) supplier identification b) product identification c) quantity of products d) delivery identification based on date of delivery, delivery period, or accounting period?		0	
	For inputs with a PEFC claim, does the associated documentation also include: e) the organisation's name as the PEFC customer of the delivery; f) the applicable PEFC claim specifically for each claimed product covered by the documentation; and g) the certificate number of the supplier's PEFC recognised certificate?	×		
5.1.2	Identification at supplier level:			
5.1.2.1 (4.2.1)	For all inputs delivered with a PEFC claim, has the organisation verified that the supplier is covered by a PEFC recognised certificate on the PEFC website?	×		
5.1.2.2 (4.2.2)	For each delivery of material used as input for a PEFC product group, has the organisation classified the material category of the procured material?			



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE
Sustainable Timbers Tasmania	18-Apr-23	Surveillance

- STT Woodchip Operations, Chain of Custody Procedure, 08.2022, v7
- STT Chain of Custody Procedure, 10.2020, v4.1
- · Burnie Export Chip Terminal, Entry processes
- Reconciliation and R check,
- STT Pulpwood 29.03.2023, Volumes of Pulpwood
- STT Processing and Stock Report, 03.2023

Comments:

All STT inputs are 100% PEFC Certified.

Burnie Export Chip Terminal Entry/Exit processes require correct documentation be presented prior to entry being allowed. This includes company information about vehicles and drivers. The process is managed electronically and routinely checked, and when a gap is identified, entry is denied until the correct documentation is provided.

Supplier certificates and documentation are checked for each delivery, prior to ship-loading. R Value and Reconciliation process are used to verify currency of suppliers' certificates. Reconciliation and R check, Nitens, 29.03.2023, lists/describes all Volumes (Logs chipped), Volume loaded onto Vessel, by/from all Suppliers including

STT Pulpwood, 29.03.2023, Volumes of Pulpwood, described separately and in total for each / all suppliers, includes comment about 100% PEFC Certified.

STT Processing and Stock Report, 03.2023, described for all Suppliers, breakdown by day for all deliveries.

Assessment conclusion:

Compliant: The company is fully compliant with the requirements of the Standard.

5.2 Declaration of outputs

Ref:	Assessment criteria	Yes	No	N/A
5.2.1 (7.1.3)	For outputs from a PEFC product group for which the organisation makes a PEFC claim to a PEFC customer, has the organisation supplied the customer with documentation that includes the following information for each delivery:			
	a) PEFC customer identification			
	b) the organisation's name as the supplier of the material			
	c) product identification			
	d) quantity of product(s)			
	e) date of delivery / delivery period / accounting period			
	f) the applicable PEFC claim specifically for each claimed product covered by the documentation			
	g) the certificate number of the organisation's PEFC recognised certificate?			
5.2.2	Has the organisation specified the type of documentation in which PEFC claims on outputs are made?			



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE
Sustainable Timbers Tasmania	18-Apr-23	Surveillance

- STT Woodchip Operations, Chain of Custody Procedure, 08.2022, v7
- STT Chain of Custody Procedure, 10.2020, v4.1
- Sales Invoice: Commercial Invoice to Allied Natural Wood Exports, EBN305-01, Forestry Tasmania, 31.03.2023

Comments:

Sales Invoice: Commercial Invoice to PEFC Identification number/Certificate number 693186, 100% PEFC certified material.

STT Sales Invoice documents include required 'Declaration of Outputs' information, including:

- a) PEFC customer identification.
- b) the organisation's name as the supplier of the material.
- c) product identification.
- d) quantity of product(s).
- e) date of delivery / delivery period / accounting period.
- f) the applicable PEFC claim specifically for each claimed product covered by the documentation.
- g) the certificate number of the organisation's PEFC recognised certificate.

Assessment conclusion:

Compliant: The company is fully compliant with the requirements of the Standard.

5.3 Trademark use

Ref:	Assessment criteria	Yes	No	N/A
5.3.1 (7.2)	Is the use of the PEFC trademarks i.e. PEFC logo and labels, chain of custody claims on-product and PEFC initials, in compliance with PEFC ST 2001, PEFC Trademarks Rules – Requirements?			×
5.3.2 (7.2)	Has the organisation obtained a valid trademark license from the PEFC Council or another PEFC authorised body?	×		

Objective evidence:

- STT Woodchip Operations, Chain of Custody Procedure, 08.2022, v7
- STT Chain of Custody Procedure, 10.2020, v4.1

Comments:

There is no change to previous reports: STT does not use the Responsible Wood or PEFC logos/trademarks for Chain of Custody sales.



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE
Sustainable Timbers Tasmania	18-Apr-23	Surveillance

Assessment conclusion:		
Choose an item.		

5.4 Content of recycled material

Ref:	Assessment criteria	Yes	No	N/A
5.4.1 (1.4)	For products covered by the organisation's PEFC chain of custody that include recycled material, has the organisation calculated the content of recycled material based on ISO 14021 and is the organisation able to provide information about it upon request?			

Objective evidence:

Not required

Comments:

There is no change to previous reports: STT does not use or handle recycled material.

Assessment conclusion:

Compliant: The company is fully compliant with the requirements of the Standard.

6 Chain of custody methods

6.1 General

Ref:	Ass	sessment criteria	Yes	No	N/A
6.1.1	The	Chain of custody method/s chosen include:			
		Physical separation method			Hall
		Percentage method			
		Credit method	10		
	Has	the organisation chosen the appropriate method/s?			
6.1.2		the organisation implemented the chosen chain of custody method(s) of this dard for the specific PEFC product groups?	×		
6.1.3		PEFC product groups established for products with equivalent input material, with same measurement unit or units that can be converted into a single measurement?			
6.1.4		s the organisation only use PEFC certified material and PEFC controlled sources erial as input for PEFC product groups?			



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE
Sustainable Timbers Tasmania	18-Apr-23	Surveillance

nı	31.03.2023, Nitens woodchips, 12,806.1 mber/Certificate number 693186, 100% PEFC certified material.	PEFC Identification
	put record, Sales Invoice: Commercial Invoice to	
•	Sales Invoice: Commercial Invoice to a 31.03.2023.	
•	Burnie Export Chip Terminal records, 2023	<u> </u>
U	bjective evidence:	

6.2 Physical separation method

Ref:	Assessment criteria	Yes	No	N/A
6.2.1	Where the organisation is applying the physical separation method, is material with different material categories and different certified content kept separate or clearly identifiable at all stages of the production or trading process?	×		
6.2.2	Where material with different certified content is used as input in the same PEFC product group, has the organisation used the lowest certified content of the input as certified content of the output?			×
6.2.2.1	Where PEFC certified material and PEFC controlled sources material is used as input in the same PEFC product group under the physical separation method, has the organisation claimed the output as PEFC controlled sources?			

Objective evidence:

STT Woodchip Operations, Chain of Custody Procedure, 08.2022, v7

Compliant: The company is fully compliant with the requirements of the Standard.

STT Chain of Custody Procedure, 10.2020, v4.1

Comments:

STT Inputs are 100% PEFC certified material, delivered to the Burnie Export Chip Terminal gate. Beyond the gate there is no PEFC requirement to keep this material separate (Physical Separation Method).

Assessment conclusion:

Compliant: The company is fully compliant with the requirements of the Standard.

6.3 Percentage method

Ref:	Assessment criteria	Yes	No	N/A
6.3.1	Are PEFC certified material and PEFC controlled sources material used as input material for the purpose of calculation of certified content?	-	₽	=



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE
Sustainable Timbers Tasmania	18-Apr-23	Surveillance

6.3.2	Calculation of certified content			
6.3.2.1	Has the organisation calculated the certified content separately for each PEFC product group and for a specific claim period according to the correct formula?	-	-	Ф
6.3.2.2	Has the organisation calculated the certified content based on a single measurement unit used for all material covered by the calculation.		₽	₽
	In case of conversion to a single measurement unit for calculation purposes, has the organisation used generally recognised conversion ratios and methods?	П	₽	₽
	If a suitable, generally recognised conversion ratio does not exist, has the organisation defined and used a reasonable and credible conversion ratio?	₽	₽	₽
6.3.2.3	Has the organisation ensured that, if input material/products include only a proportion of PEFC certified material, then only the quantity corresponding to the certified content can enter the calculation formula as PEFC certified material?	Ð	₽	-
	Has the organisation ensured that the rest of the material enters the calculation as PEFC controlled sources material?	-	-	-
6.3.3	Is the certified content calculated for a PEFC product group used as that percentage in the PEFC claim "X% PEFC certified"?	₽	Ф	₽
6.3.4	Has the organisation applied the percentage method as rolling percentage?	-	₽	Ф
6.3.5	For organisations applying the rolling percentage, has the organisation calculated the certified content of a PEFC product group and claim period based on material procured during an input period preceding the claim period?	B	₽	a
	Does the claim period, in the case of rolling percentage, not exceed 3 months and the input period not exceed 12 months (unless justified)?			
				-
Asses	sment conclusion:			
Chance	and Stance			

6.4 Credit method

Ref:	Assessment criteria	Yes	No	N/A
6.4.1	Is the credit method used to transfer credits gained from the input of PEFC certified material to PEFC controlled sources material within the same PEFC product group.	-	-	-
6.4.2	Has the organisation created and managed a credit account for credits gained from input of PEFC certified material?	=	₽	0
	Are the credits calculated in a single measurement unit?		₽	₽
	Has the organisation defined conversion factor(s) for the conversion of the measurement unit(s) of the input components to the output products?	-	₽	—



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE
Sustainable Timbers Tasmania	18-Apr-23	Surveillance

6.4.3	Can the organisation demonstrate that the total quantity of credits accumulated in the credit account does not exceed the sum of credits entered into the credit account during the last 24 months?	₽	Ф	
	Has the 24 month maximum period been extended?	₽	₽	-
	If so, can the organisation justify why the average production period of the product in question is longer than 24 months?	₽	₽	₽
6.4.4	Has the organisation applied the credit method for a single claim?	—	₽	₽
	In situations where the organisation is receiving deliveries of material with a PEFC claim and a claim against another certification system, has the organisation either used it as a combined credit covering both claims or only used one of the received claims for calculating the volume credits?	П	Ф	=
6.4.5	Has the organisation calculated the credits using:			
	a) certified content and volume of output products (clause 6.4.8) or	⊠	₽	4
	b) input material and input to output ratio (clause 6.4.7)?	В	₽	₽
6.4.6	Does the organisation applying the credit method calculate the credits by multiplying the volume of output products of the claim period with the certified content for the relevant claim period?	₽	B	
6.4.7	Can the organisation demonstrate that a verifiable ratio between the input material and output products has been used to calculate the credits directly from input of PEFC certified material by multiplying the volume of PEFC certified material input with the input to output ratio?	В	#	=
6.4.8	Has the organisation distributed the credits from the credit account to the output products covered by the credit account?	-	-	—
	Are the credits distributed to the output products in a way that the certified products will be considered as either having 100% certified content or as having less than 100% certified content and meeting the organisation's own threshold?	П	₽	П
	Is the result of the volume of output products multiplied by the certified content of the output products equal to the distributed credits withdrawn from the credit account?	П	₽	П
• No	ctive evidence: ot required ments: quired			
BASSINE SERVE	ssment conclusion:			
Asses	sment conclusion:			
Choose	an item.			



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE
Sustainable Timbers Tasmania	18-Apr-23	Surveillance

7 Due Diligence System (DDS) requirements

Ref:	Assessment criteria	Yes	No	N/A
7.1.1 (5.1, 5,2, 5.3)	Has the organisation exercised due diligence (in line with the PEFC Due Diligence System (DDS) for the avoidance of material from controversial sources laid down in Appendix 1 of this standard) for all material used as input for a PEFC product group, except recycled material?	×		
	Has the organisation established that (for material used as input for PEFC product groups) there is "negligible risk" that it originates from controversial sources and that it meets the definition of PEFC controlled sources material?			
7.1.2 (5.4)	Has the organisation met the following requirements for PEFC product groups where only input material used was delivered with a PEFC claim by a supplier covered by a PEFC recognised certificate, in implementing its PEFC DDS? by meeting the following requirements?			
	a) In order to enable PEFC certified and uncertified entities further down the supply chain to implement a DDS, has the organisation, upon request, provided the information specified in Appendix 1, 2.1 for material passed on with a PEFC claim.	×		
	If the organisation did not possess the requested information, was the request passed on to relevant supplier(s) of the organisation (Appendix 1, 2.2)?	×		
	b) Where internal or external substantiated concerns on the origin of input material from controversial sources were raised, has the organisation followed up on these concerns following Appendix 1, 4?			
	c) Has the organisation defined, documented and implemented a commitment and a procedure, also covering forest and tree based material/products not covered by the organisation's PEFC chain of custody, ensuring that where it is known to the organisation, or where it has received substantiated concerns, that forest and tree based material/products originates in illegal sources (controversial sources, 3.7a), it will not be placed on the market until the concern has been resolved in accordance with Appendix 1, 4?	0	_	×

Objective evidence:

- STT Woodchip Operations, Chain of Custody Procedure, 08.2022, v7
- STT Chain of Custody Procedure, 10.2020, v4.1

Comments:

STT material is 100% PEFC Certified.

STT's Due Diligence Systems has been applied initially for each Supplier, and routine checks of Supplier certificates are made to ensure they are current and meet requirements.

Assessment conclusion:

Compliant: The company is fully compliant with the requirements of the Standard.



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE
Sustainable Timbers Tasmania	18-Apr-23	Surveillance

Appendix 1: Due Diligence System (DDS) requirements

1. General requirements

Ref:	Assessment criteria	Yes	No	N/A
1.1	Does the organisation operate a Due Diligence System (DDS), in accordance with the requirements of this standard?			
1.2	Does the PEFC DDS apply to all input forest and tree based material covered by the organisation's PEFC chain of custody and PEFC product groups, with the exception of recycled material?	×		
1.3	Does the PEFC DDS incorporate three steps relating to: a) gathering information b) risk assessment c) management of significant risk supplies?	⊠		
1.4	If the organisation procures raw material originating from species listed in Appendix I to III of CITES, can it demonstrate that it complies with applicable legislation relating to CITES?			

2. Access to information

Ref:	Assessment criteria	Yes	No	N/A
2.1	In order to enable the organisation to implement the PEFC DDS, does the organisation have access to the following information from its supplier(s):			
	 a) Identification of tree species included, or list of tree species potentially included, in the material/product by their common name and/or their scientific name where applicable; and 		0	
	b) Country of harvest of the material and where applicable sub-national region and/or concession of harvest.			
2.2	In order to enable PEFC certified and uncertified entities further down the supply chain to implement a DDS, does the organisation, upon request, provide the information specified in 2.1 of this appendix for material passed on with a PEFC claim?			
	If the organisation does not possess the requested information, is the request passed on to relevant supplier(s) of the organisation?			

3. Risk assessment

Ref:	Assessment criteria	Yes	No	N/A
3.1	Does the organisation carry out a risk assessment, assessing the risk of procuring raw material from controversial sources for all input forest and tree based material covered by the organisation's PEFC chain of custody, with the exception of material/products delivered with a PEFC claim by a supplier with a PEFC recognised certificate, as this material can be considered as having "negligible risk" of originating in controversial sources?	×	п	0
3.2	Does the organisation's risk assessment result in the classification of material into "negligible" or "significant" risk category.			



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE
Sustainable Timbers Tasmania	18-Apr-23	Surveillance

3.3	Is the organisation's risk assessment based on the indicators for risk at origin and supply chain level listed in Tables 1- 3 in Appendix 1?		
3.4	Where the organisation's risk assessment identifies indicators specified in Table 1, does the organisation consider the material as having "negligible risk" to originate in controversial sources, and conclude the risk assessment without having to consider the indicators outlined in tables 2 and 3?	×	 0
3.5	Where the organisation's risk assessment does not identify indicators specified in Table 1, is the risk assessment continued against indicators outlined in Tables 2 and 3; and where any of these indicators apply, does the organisation consider the material as having "significant risk" to originate from controversial sources?		×
3.6	Where none of the indicators outlined in tables 2 and 3 are identified, does the organisation consider the supplies as having "negligible risk" to originate from controversial sources, and conclude the risk assessment?	×	
3.7	Is the risk assessment carried out for the first delivery of every individual supplier, or for several suppliers, with the same characteristics (as listed in 2.1 of Appendix 1), and the same applicability of indicators according to Tables 1-3?		
3.8	For all material that is subject to the organisation's risk assessment, does the organisation keep an updated list of characteristics (as listed in 2.1 of Appendix 1)and indicators according to Tables 1-3 for supplies of individual suppliers and suppliers that share the same characteristics?		
3.9	Is the risk assessment reviewed and if necessary revised at least annually, and when changes regarding the characteristics (as listed in 2.1 of Appendix 1) occur?		

4. Substantiated concerns

Ref:	Assessment criteria	Yes	No	N/A
4.1	Does the organisation ensure that substantiated concerns about the potential origin of material covered by the organisation's DDS in controversial sources are promptly investigated, starting no later than ten workdays as of identification of the substantiated concern?			
4.2	If the concern cannot be resolved by the organisation's investigation, is the risk of the relevant material being from controversial sources determined as "significant" and managed in accordance with clause 5 of Appendix 1?			

5. Management of significant risk supplies

Ref:	Assessment criteria	Yes	No	N/A
5.1	General			
5.1.1	For supplies identified as having "significant risk", does the organisation request the supplier to provide additional information and evidence that allows the organisation to classify the supply as having "negligible risk"?			
	Does the organisation request the supplier to:			\boxtimes
	a) Provide the organisation with necessary information to identify the forest area(s) of the raw material and the whole supply chain relating to the "significant risk" supply?			
	b) Enable the organisation to carry out a second party or a third party inspection of the supplier's operation as well as operations of the previous suppliers in the chain?			



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE
Sustainable Timbers Tasmania	18-Apr-23	Surveillance

5.1.2	Has the organisation established a second or third party verification program for supplies classified as "significant risk"?			
	Does the verification program cover:	_		
	a) identification of the whole supply chain and forest area(s) of the supply's origin			
	b) on-site inspection as appropriate; and			
	c) corrective measures as required			
5.2	Identification of the supply chain	1		
5.2.1	Does the organisation require, from all suppliers of "significant risk" supplies, detailed information on the whole supply chain and forest area(s) of the supply's origin?			
5.2.2	Note: In cases where the supplies can be verified as "negligible risk" (according to the indicators in Table 1 in Appendix 1) at one step in the supply chain the organisation is not required to track the whole supply chain to the forest area.			
	Otherwise, has the organisation dealt with any substantiated concerns, and were they addressed as outlined in Appendix 1, clause 4?			
5.2.3	Does the organisation require the supplier of the information submitted to allow the organisation to plan and execute on-site inspections?			
5.3	On-site inspections			
5.3.1	Does the organisation's verification program include on-site inspections of suppliers delivering "significant risk" supplies?			
	Are the on-site inspections be carried out by the organisation itself (second party inspection) or by a third party on behalf of the organisation?			
	Does the organisation substitute the on-site inspection with documentation review where the documentation provides sufficient confidence in the material origin in non-controversial sources?			
5.3.2	Can the organisation demonstrate that personnel carrying out inspections has sufficient knowledge and competence in the local business, cultural and social customs, and applicable treaties, conventions legislation, governance and law enforcement, relevant to the origin of "significant risk" supplies and to the risk(s) identified?			
5.3.3	Has the organisation determined the sample of "significant risk" supplies from the supplier to be verified by the verification program?			×
5.3.4	Do the on-site inspections cover:	TIT		
	a) The direct supplier and all previous suppliers in the supply chain in order to assess compliance with the supplier claims on the origin of the raw material; and			
	b) the forest owner / manager of the forest area of the supply origin, or any other party responsible for management activities on that forest area, in order to assess their compliance with legal requirements?		П	
5.4	Corrective measures			
5.4.1	Has the organisation defined written procedures for implementing corrective measures for noncompliance for suppliers identified by the organisation's verification program?			⊠



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE
Sustainable Timbers Tasmania	18-Apr-23	Surveillance

5.4.2	Is the range of corrective measures based on the scale and seriousness of the risk that forest and tree based product(s) may be from controversial sources and does it include at least one or more of the following:			
	 a) Clear communication of the risk identified with a request for addressing the risk identified within a specific timeline so as to ensure that forest and tree based product(s) from controversial sources is not supplied to the organisation; and/or 	П	⊠	⊠
	b) Requiring suppliers to define risk mitigation measures relating to compliance with legal requirements in the forest area(s) or efficiency of the information flow in the supply chain; and/or			
	c) Cancellation or suspension of any contract or order for forest and tree based product(s) until the supplier can demonstrate that appropriate risk mitigation measures have been implemented?			

6. Non placement on the market

Ref:	Assessment criteria	Yes	No	N/A
6.1	Can the organisation demonstrate that forest and tree-based material/products from unknown sources or from controversial sources cannot be included in a PEFC product group?	⊠ <mark></mark>		
6.2	Can the organisation demonstrate that where it is known to the organisation that forest and tree based materials/products not covered by the organisation's PEFC chain of custody originate in illegal sources (controversial sources, 3.7a), it will not be placed on the market?			
6.3	Where the organisation has received substantiated concerns that forest and tree based materials/products not covered by the organisation's PEFC chain of custody originate in illegal sources (controversial sources, 3.7a), can the organisation demonstrate that any such material will not be placed on the market until the concern has been resolved in accordance with clause 4 of Appendix 1.			

Objective evidence:

- STT Woodchip Operations, Chain of Custody Procedure, 08.2022, v7
- STT Chain of Custody Procedure, 10.2020, v4.1

Comments:

STT demonstrated that non-PEFC certified forest and/or tree-based material/products cannot be included in its PEFC product group. And there has been no request for supplier information in relation to STT's PEFC certified inputs since the previous audit.

Assessment conclusion:

Compliant: The company is fully compliant with the requirements of the Standard.



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE
Sustainable Timbers Tasmania	18-Apr-23	Surveillance

Appendix 2: Multi-site organisations

2. Eligibility criteria for the multi-site organisation

Ref:	Assessment criteria	Yes	No	N/A
2.1	Does the organisation have a central office at which certain activities are planned, controlled and managed and a network of local offices or branches (sites) at which such activities are fully or partially carried out?	×		
2.2	Does each site have a legal or contractual link with the central office and is each site subject to a common chain of custody that is subject to continuous surveillance by the central office.?			
	Does the central office have the right to implement corrective actions when needed at any site?			
2.3	Is the arrangement of the sites (other than the central office) consistent with either a) or b) below: a) Organisations operating with franchises or companies where the sites are linked through a common ownership, management or other organisational link. b) Groups of independent legal enterprises established and functioning for the purposes of the chain of custody certification (producer group).	⊠	п	0
	contractual arrangement with the producer group.			
	sment conclusion:			

3. Eligibility criteria for the multi-site organisation

3.1 General

Ref:	Assessment criteria	Yes	No	N/A
3.1.1	Is the organisation's chain of custody centrally administered and subject to central review?	×		
	Are all the relevant sites (including the central administration function) subject to the organisation's internal audit program?	\boxtimes		
	Have all sites been audited in accordance with that program prior to the certification body starting its assessment?			
3.1.2	Has the organisation demonstrated that the central office has established a chain of custody in accordance with the standard/s and that the whole organisation (including all the sites) meets the requirements of this standard?			
3.1.3	Can the organisation demonstrate its ability to collect and analyse data from all sites, including the central office authority and its ability to initiate changes in the chain of custody operating at each of the sites if required.			



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE
Sustainable Timbers Tasmania	18-Apr-23	Surveillance

Objective evidence:	
•	
Comments:	
Assessment conclusion:	
Choose an item.	

3.2 Function and responsibilities of the central office

Ref:	Assessment criteria	Yes	No	N/A
3.2.1	Does the central office: a) Represent the multi-site organisation in the certification process, including communication and relationship with the certification body?	×		
	b) Submit an application for the certification and its scope, including a list of participating sites?			
	c) Ensure contractual relationship with the certification body?	×		
	d) Submit to the certification body a request for extension or reduction of the certification scope, including coverage of participating sites, as applicable?			
	e) Provide a commitment on behalf of the whole organisation to establish and maintain a chain of custody in accordance with the requirements of this standard.			
	f) Provide all the sites with information and guidance needed for effective implementation and maintenance of the chain of custody in accordance with this standard?			
	Does the central office provide the sites with the following information or access to the following information: — A copy of this standard and any guidance relating to the implementation of the requirements of this standard. — PEFC Trademarks Rules and any guidance relating to their implementation.			
	 The central office's procedures for the management of the multi-site organisation. Conditions of the contract with the certification body relating to the rights of the certification body or accreditation body to access the sites' documentation and installations for the purposes of evaluation and surveillance, and disclosure of information about the sites to a third party. 			
	 Explanation of the principle of the mutual responsibility of sites in the multi-site certification. Results of the internal audit programme and the certification body's evaluation and surveillance and relating corrective and preventive measures applicable to individual sites. The multi-site certificate and any of its parts relating to the scope of the certification and coverage of sites? 			
	g) Provide organisational or contractual connection with all the sites, which shall include commitments by the sites to implement and maintain the chain of custody in accordance with this standard.			



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE	
Sustainable Timbers Tasmania	18-Apr-23	Surveillance	

	Does the central office have a written contract or other written agreement with all the sites which covers the right of the central office to implement and enforce any corrective or preventive measures and to initiate the exclusion of any site from the scope of certification in case of nonconformities with this standard?	×		
	h) Establish written procedures for the management of the multi-site organisation.			
	 i) Keep records relating to the central office and sites compliance with the requirements of this standard. 			
	j) Operate an internal audit program consistent with the requirements of the Standard/s (as outlined in 3.2.2)?			
	 k) Conduct a review of the central office and sites conformity, including review of results of the internal audits program and certification body's evaluations and surveillance; and establish corrective and preventive measures if required; and evaluate the effectiveness of corrective actions taken/ 	×		
3.2.2	Internal audit program			
	Does the internal audit program provide for:		1.00	
	 a) audit of all the sites (including its own central administration function), on site or remotely, where a remote verification of the implementation of chain of custody processes is feasible, prior to the certification body starting its evaluation. 	⊠ <mark></mark>		
	 b) audit of any new site prior to the certification body starting the process of the certification scope extension. 			

- STT Chain of Custody Procedure, 10.2020, v4.1
- STT Internal Audit Procedure, 11.2018, v7
- STT Internal Audit Schedule, 2022/2023
- Internal Audit Report, 22.06.2022

Comments:

STT's Internal Audit and Management Review processes are routinely implemented and the processes are well described, governed by STT's Internal Audit Schedule and annual Management Review processes; records of these functions were available. The next Internal Audit is scheduled for 05-06.2023 and the next Management Review is scheduled for 08.2023.

Assessment conclusion:

Compliant: The company is fully compliant with the requirements of the Standard.

3.3 Function and responsibilities of sites

Ref:	Assessment criteria	Yes	No	N/A
3.3	Are individual sites responsible for: a) Implementation and maintenance of the chain of custody requirements in accordance with the requirements of the Standard/s?			
	b) Entering into a contractual relationship with the central office, including commitment on the compliance with the chain of custody requirements and other applicable certification requirements?			



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE	
Sustainable Timbers Tasmania	18-Apr-23	Surveillance	

d) Providing full co-operation and assistance in respect of the satisfactory completion of internal audits performed by the central office and audits performed by the certification body, including access to the sites installations? e) Implementation of relevant corrective and preventive actions established by the central office? Objective evidence: Comments:		c) Responding effectively to all requests from the central office or certification body for relevant data, documentation or other information whether in connection with formal audits or reviews or otherwise?		
Central office? Objective evidence:		of internal audits performed by the central office and audits performed by the		
•				
	Obje	ctive evidence:		



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE	
Sustainable Timbers Tasmania	18-Apr-23	Surveillance	

Appendix 3: Corrective and Preventive Action Plan

(copy and paste findings from ereport)

Instructions to client

For each finding, you are required to determine the cause and describe the proposed action plan in order to address each finding. BSI will finalise this report once the action plan is accepted.

Finding Reference	Certificate Reference	
Certificate Standard	Clause	
Category		
Area/Process		
Details		
Cause		
Correction/containment		
Corrective action		
Status		



COMPANY NAME	AUDIT DATE/S	ASSESSMENT TYPE	
Sustainable Timbers Tasmania	18-Apr-23	Surveillance	

DEFINITIONS

Major nonconformity

The absence of, or failure to implement and maintain, one or more requirements of the chain of custody standard, that may result in a systemic risk to the function and effectiveness of the chain of custody and/or effects confidence in the client organisation's claims on certified raw material.

Note: A major nonconformity may be an individual nonconformity or a number of minor but related nonconformities, that when considered in total are judged to constitute a major nonconformity.

Minor nonconformity

A single failure to fulfil the requirements of the chain of custody standard that may result in no systemic risk to the function and effectiveness of the chain of custody and/or effects confidence in the supplier's claims on certified raw material.

Observation (Opportunity for improvement)

An evaluation finding that does not warrant nonconformity but is identified by the audit team as an opportunity for improvement.

CONFIDENTIALITY

This report is prepared by representatives of BSI in relation to the above-named client's conformance to the nominated standard(s), and is relevant only to the scope of business sites and activities defined in the 'Scope of Certification'. Audits are undertaken using a sampling process, and the report and its recommendations are reflective only of activities and records sighted during this audit.

BSI shall not be liable for loss or damage caused to, or actions taken by, third parties as a consequence of reliance on the information contained within this report or its accompanying documentation. Unless required by the Standard Owners, or BSI Accreditation Bodies during periodic audits, information concerning the organisations audit report, findings or records will not be disclosed to an external 3rd party without the organisations consent.

PROVISION FOR CUSTOMER FEEDBACK

BSI appreciates the feedback on the BSI auditor's performance and the overall experience with the certification process. The Client Feedback Policy and Procedure can be accessed on the BSI website. http://www.bsigroup.com/en-AU/Our-services/Client-Feedback/

REVISION HISTORY

Date	Revision Number	Revised by:	Approved by	Description of changes
April 2020	Version 9			Complete rewrite in line with new version of Standard.
July 2020	Version 10			Add references to PEFC ST 2002:2013
Oct 2020	Version 11			Update of DDS requirements (Appendix 1).
Nov 2020	Version 12			Correction to section 4.3 and 5.2.2.
Nov 2020	Version 13	2 (2)		Addition of Appendix 2 (CAPA). Next visit plan moved to front.
Aug 2022	Version 14			Reference to older versions of Standard/s removed.