

Communication and Stakeholder Engagement Policy

Sustainable Timber Tasmania (STT) is responsible for land management and wood production in Tasmania's Permanent Timber Production Zone.

Objective

Engaging with its external stakeholders is an important and integral part of STT doing its job well. The objectives of STT's communication and engagement are to

- build understanding, trust, and support for STT and its value to Tasmanian communities;
- obtain valuable feedback and input, which will be considered during operational planning and decision making; and
- recognise that constructive engagement includes the right of stakeholders to expect that their concerns will be treated courteously, respectfully, and efficiently.

STT recognises that effective two way communication with its stakeholders is key to meeting these objectives. Under this policy, Sustainable Timber Tasmania will:

- be professional, timely, objective, and respectful in all our communications and engagement;
- regard stakeholders as any individual, group, or organisation that is potentially impacted or has an interest in its operations;
- aim to proactively develop and maintain positive relationships with its stakeholders;
- be open and transparent, seeking to anticipate needs and provide information to meet those needs;
- listen and acknowledge – we will listen to understand, and will acknowledge positive stakeholder contributions and appropriately consider any feedback;
- respect the communication needs of different stakeholders – we aim to tailor our communications and engagement dependent on those needs;
- respect the privacy of stakeholders' personal information and situation;
- be committed to improving stakeholder engagement by regularly monitoring, reviewing, and annually reporting on our progress; and
- monitor social media platforms in accordance with the Social Media Terms of Use to maintain a respectful environment for online stakeholders.



Steve Whiteley, Chief Executive Officer
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